

# Forrest Thomas

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## OBJECTIVE

To obtain a job as a Web Designer

## EXPERIENCE

**Freelance Web Designer** – September 1998 - present

- create and maintain web sites
- please visit [www.ForrestThomas.com](http://www.ForrestThomas.com) to view my portfolio

**Web Designer** – Healthways – American Fork, Utah; September 2007 – April 2009

- designed, coded, and updated web sites for various financial institutions
- provided customer support to clients regarding web site problems and/or questions

**Helpdesk Technician** – GeoEngineers – Redmond, Washington; May 2007 - August 2007

- responsible for troubleshooting and solving problems related to Windows, Microsoft Office, printers, spyware, viruses, Internet, e-mail, etc.
- provided support on issues not resolved by front-line technicians

**Network Manager Assistant** – Utah Valley State College – Orem, Utah; Aug 2005 – April 2007

- assisted Network Manager with hardware, software, network, and printer issues and upgrades
- provided tech support to students and teachers in the UVSC Business Department
- helped students in computer labs

**Microsoft Support Professional** – Convergys – Orem, Utah; October 2000 - March 2005

- received inbound calls to fix installation, network, and Internet-related problems with Windows 98, Windows ME, and/or Windows XP
- resolved customer complaints

## EDUCATION

**Utah Valley University** – Orem, Utah – Bachelor's degree, Business Management; Dec. 2005

**BYU-Idaho** - Rexburg, Idaho - Associate Degree, Computer Information Systems; Dec. 1999

## COMPUTER SKILLS

Adobe Dreamweaver  
Adobe Photoshop  
Adobe Flash  
Adobe Fireworks  
Windows XP/ME/98 Support  
PC Hardware Repair  
HTML  
CSS  
ActionScript 3.0 (beginner)  
JavaScript (beginner)  
PHP (beginner)

## ADDITIONAL INFO

I speak Spanish